

Higher Education Veteran's Service Act Survey Results John Wood Community College

1. Contact information for the JWCC coordinator of veteran education services:

Name: Ms. Lisa Snodgrass
Title: Coordinator of Records, Registration, & Veterans Education Services
Department: Enrollment Services
Address: 1301 South 48th Street, Quincy, IL 62305
Phone: 217.641.4330
Email: lsnodgrass@jwcc.edu

2. JWCC identifies military veterans or active duty personnel through our registrar's office

3. The following JWCC offices provide programs or services designed to support military veterans or active duty personnel and their families:

Admissions Office
Advising & Career Services
Bursar's Office
Financial Aid Office
Registrar's Office

4. All of the academic, administrative, financial, student support, and student life programs and services available to John Wood Community College students are also available to our military veterans and active duty students. Student life programming is also available to spouses or dependents.

5. In the spring 2019 semester, a minimum of 75 JWCC students who are military veterans, active duty personnel, or their dependents have been able to avail themselves of the following services and staff:

Academic advising:

Name: Andrew Happekotte
Department: Advising and Retention Services
Address: 1301 South 48th Street, Quincy, IL 62305
Phone: 217.641.4346
Email: ahappekotte@jwcc.edu

Academic support/tutoring:

Name: Robert Hodgson
Department: Support Services
Address: 1301 South 48th Street, Quincy, IL 62305
Phone: 217.641.4349
Email: rhodgson@jwcc.edu

Campus social events:

Name: Eric Foster
Department: Student Life
Address: 1301 South 48th Street, Quincy, IL 62305
Phone: 217.641.4944
Email: efoster@jwcc.edu

Career Services:

Name: Dick Tabb
Department: Career Services Center
Address: 1301 South 48th Street, Quincy, IL 62305
Phone: 217.641.4974
Email: dtabb@jwcc.edu

Financial aid assistance counseling (excluding military education benefits):

Name: Ms. Melanie Lechtenberg
Department: Financial Aid
Address: 1301 South 48th Street, Quincy, IL 62305
Phone: 217.641.4310
Email: mlechtenberg@jwcc.edu

Orientation:

Name: Eric Foster
Department: Student Life
Address: 1301 South 48th Street, Quincy, IL 62305
Phone: 217.641.4314
Email: efoster@jwcc.edu

Tuition assistance counseling:

Name: Ms. Brenda Manis
Department: Business Office
Address: 1301 South 48th Street, Quincy, IL 62305
Phone: 217.641.4202
Email: bmanis@jwcc.edu

6. We anticipate that 95-100 military veterans, active duty students, spouses or dependents will access the following services at John Wood Community College in 5 years:

- Academic advising
- Academic support/tutoring
- Campus social events
- Career services
- Referrals for personal counseling

- Employment assistance
- Financial aid assistance counseling (excluding military education benefits)
- Mentoring
- Orientation
- Tuition assistance counseling

7. We anticipate that 95-100 military veterans, active duty students, spouses or dependents will access the following services at John Wood Community College in 10 years:

- Academic advising
- Academic support/tutoring
- Campus social events
- Career services
- Referrals for personal counseling
- Employment assistance
- Financial aid assistance counseling (excluding military education benefits)
- Mentoring
- Orientation
- Tuition assistance counseling

8. John Wood Community College works uses a referral system for the purpose of providing students access to psychiatric/counseling services and support services provided by the Department of Veterans Affairs.

9. JWCC uses the following communication methods to inform currently enrolled military veterans or active duty personnel:

- Advisors
- College catalog
- Email
- Direct mail
- Web site content/web-based advertising

10. John Wood Community College tracks retention and goal completion for all students, including military veterans and active duty personnel, through our Office of Institutional Research.